



CURIOUSITALIA
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TECHNICAL DATA SHEET

TECHNICAL ORGANIZATION: CURIOUSITALIA DI MICHELA CARBONARI E GIULIA TONTI S.N.C. - registered office: Largo Terenzio Mamiano 22 - 61121 Pesaro - Regional Authorization n. OT046 - Fiscal Code VAT no. 02698810419; insr. Pesaro Register of Companies no. 82420 R.E.A. PS - 257103;; pec: cert@pec.curiousitalia.com

INSURANCE GUARANTEE: R.C.POLICY - no. 1505002329Z

FILODIRETTO/NOBIS Insurance Company

GUARANTEES FOR TRAVELERS EX ART. 47 D.Lgs. 62/2018: "FONDO VACANZE FELICI" N° 1810

PARAMETERS FOR CALCULATING VARIATIONS IN PACKAGE COSTS:

- Exchange rate: The reference exchange rate applied Euro/USD to be calculated upon request of flight selling
- Currency fluctuations that may involve services included in the tourist package other than transport (hotels, transfers, tours, etc.), considering the above-mentioned reference exchange rates as the exchange rate (1 euro = 1.18 USD) to be compared with the values valid in the second month prior to the date of departure (available on the website <http://uif.bancaditalia.it> or in the daily newspaper Il Sole24Ore).
- Changes in transport costs and fuel costs (Aviation Jet Fuel), as well as fees and taxes such as landing, embarkation and disembarkation fees at ports and airports, pursuant to and in accordance with the Consumer Code. For scheduled flights, an adjustment may be applied at the rate required by the individual airlines. All price changes due to adjustments will be notified, by issuing a new statement, no later than 20 days prior to the date of departure. If the price variation is more than 8% of the total cost of the package, the traveller will have the right to withdraw from the contract without being charged any penalty.

INDIVIDUAL PARTICIPATION FEES:

The individual participation fees include:

- Transfers to and from the airports of the chosen location (if stipulated in the contract);
- Accommodation (if stipulated in the contract).;
- Treatment as indicated in the statement of account of the booked services;
- Curiousitalia Assistance 24/7

The quotations for all CURIOUSITALIA proposals are in Euros.

All quotations and contractual clauses in the offers and catalogue refer to the date of its publication. Any changes will be communicated both by updating the website and by notifying the intermediary. The contents of this data sheet form an integral part of the general conditions of the contract of sale of the tourist package.



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FEES DO NOT INCLUDE:

a) **INDIVIDUAL PRACTICE MANAGEMENT COSTS:** These costs amount to € 20,00 per passenger. The "practice management" fee is a separate item from the "participation fee" and refers to the costs - quantified on a lump-sum basis - of the services connected with the opening and management of the booking, such as, for example, administrative services, communication with airlines, accommodation facilities, insurance companies, intermediary tourist agencies, etc. The fee is not refundable in the event of cancellation of the contract by the traveller since the refund of the price refers to services not yet provided at the time of cancellation and cannot concern costs already incurred, since they relate to services already provided.

b) **AIRPORT TAXES AND CHARGES:** If not included in the ticket price included in the participation fee, the statement of services will indicate the airport taxes and charges that vary depending on the airport of departure.

c) **INSURANCE POLICY:** Includes everything expressly stated in the policy conditions published in the catalogue. The insurance premiums are indicated in the appropriate table on our website. The insurance fee is never refundable.

d) **TOURIST TAX:** If foreseen, it is never included in the prices and will have to be paid by the traveller directly at the accommodation facility.

HOW TO CALCULATE THE FINAL FEE: The participation fee, supplements, reductions, the individual cost of practice management, any costs for visa applications where required according to the places visited and the nationality of the consumer/customer, the cost of the insurance policy, are published on our website or sent by our booking following the request for an estimate. The organising Tour Operator will send the traveller or the intermediary "written confirmation of booking of the services requested by means of a statement of account" with the quotations in force on the date of the booking confirmation. Quotations may be requested from the organising Tour Operator for services not published in this catalogue and subject to written reconfirmation or for combinations of products of different types and destinations.

INFORMATION FOR TRAVELLERS

PROMOTIONAL PACKAGES AND SPECIAL PROMOTIONS: ON REQUEST

AIR TRANSPORTATION: Air fares for the creation of our travel proposals are usually not included, but possible on request. They are indicative and subject to reconfirmation at the time of actual booking.

AIRPORT TAXES AND FUEL SURCHARGE: Not included in the basic programmes or if included, specified at the time of confirmation. **Fuel Surcharge:** Supplement indexed by the increase in fuel cost.

TIMETABLES: The flight (if provided), trains, ferry and other services timetables where indicated in the offer, are indicative and subject to reconfirmation. To this end, the traveller must request confirmation of the services 48 hours before departure in case he has not received this confirmation



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from Curiousitalia, that usually sends the day-by-day about services within 48 hrs before the departure.

CHANGES TO CONFIRMED BOOKINGS: Any request for a change to a booking that has already been confirmed involves, in addition to the cost applied by the service provider, an administrative cost calculated at a flat rate of € 00.00 per file.

EXCLUSIVE REQUEST FOR "GROUND" TOURIST SERVICES ONLY: In the case of a request for "ground" services only (without air travel), a flat-rate fixed amount of € 00.00 total per file will be charged as a handling fee. Please note that in the event that a single service is provided (transport or accommodation or ancillary services), Legislative Decree 62/2018 does not apply - as it is not a "package", - but Law 1084/77 implementing the International Convention on Travel Contracts (CCV).

USEFUL INFO

COMMUNICATIONS FROM THE ORGANIZER: Any communication from the Tour Operator will be made to the Consumer/Customer exclusively through the intermediary Travel Agent, where the Consumer/Customer is understood to have elected domicile, giving him the task of forwarding the booking.

RESERVATIONS: The Tour Operator invites the traveller to follow the specific procedures indicated in the "General Conditions of Contract for the Sale of Tourist Packages" of which it recommends a careful reading together with the contents of this data sheet, which are an integral part.

AIR Surcharges TO BE CALCULATED ON BASIC PACKAGES In order to facilitate the reading of the tables of the tourist packages, we remind you to always check the possible air surcharges, for departures from other Italian cities, transits from other European airports, as well as the medium and high season surcharges.

COMPLAINTS Art 42 D.lgs. 62/2018, 2nd paragraph evinces "The traveller, in compliance with the obligations of fairness and good faith as per articles 1175 and 1375 of the Civil Code, shall inform the organiser, directly or through the seller, promptly, taking into account the circumstances of the case, of any lack of conformity detected during the execution of a tourist service provided for by the contract of sale of a tourist package". Consequently, in order to provide you with the best possible assistance, we recommend that you always notify CUR of any disservices or complaints relating to the services confirmed and included in the tourist package at the time of their occurrence. Such notification must be made directly to CURIOSITALIA DI MICHELA CARBONARI E GIULIA TONTI S.N.C. by registered mail or by PEC at cert@pec.curiousitalia.com .



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